



Terms & Conditions

What percentage do you take for deposit?	50 %
100% Deposit for 1 night stay?	Yes
One Night Stay Is Refundable?	Yes
Check in	13.00
Check out	10.00
Accept same-day bookings?	Yes – until 16 h

If arrival is only 7 days away, then take full amount as the deposit.

*Cardholder & ID/Passport must be present at check-in.

*Credit card used for the online deposit must be present at check-in.

Please note our check-in time and contact us should you be running late.

Children to be supervised by an adult at all times, especially around the pool.

Children to be kept away from wildlife.

We regret guests in wheelchairs must inform us in advance or they must be accompanied.

We regret we cannot accommodate your pets.

No smoking inside the rooms. Please use designated smoking areas only.

Cancellation Policy

Forfeit 50 % of total if guest cancels 7 days before arrival

In addition to our cancellation policy, if the booking is cancelled due to the Corona-Pandemic the following policies will apply:

If a booking is canceled (up to 1 day before arrival) due to the consequences of the corona pandemic, we will refund the amount paid.

Payment Details

Credit card or EFT

Our banking details

Standard Bank Phalaborwa

Account Name: Baluleni Safari Lodge

Account Number: 271 945 982

Branch Code: 052 752

VAT No.: 4760268757

Company Registration No.: 2012/162553/07